

Dear guests,

on this page, the Covid-19 rules from the Alpenhotel Quadratscha in short form. More details on page 2.

The rules are binding and based on the concept of the canton / federal government and the industry associations.

In the entire hotel, please keep a distance of 1.5 meters between different groups of guests (not living / traveling together). We also recommend cleaning your hands regularly and thoroughly or disinfecting them. Our hotel team is trained on these and other internal rules to protect our and your health.

Mouth and nose protection

Everyone is required to wear mouth and nose protection throughout the hotel. Except in your room and when you are sitting in the restaurant. The mask requirement also applies in the swimming pool and wellness area, unless you are swimming or in a sauna cabin. Children under the age of 12 and people with a doctor's certificate are exempt from the mask requirement.

At the reception / Check-in/ Check out

- **Before arrival** Please send us your address, name, dates of birth, vehicle license plate details - by email
- **At arrival** you will receive an envelope - **IMPORTANT. The content must be read and followed**
- **At the hotel** Please call us as often as possible at # 9 and come to reception less often

Your room

- Was cleaned especially thoroughly before arrival
- **CHF 5 per day / room discount**, if you don't want a room service
- The minibar is only filled on request

Culinary

- Tables in the restaurant are 1.5 meters apart or have a protecting wall
- **Breakfast** served by the staff (no self-service)
- **Dinner, no buffet**, all courses served
- Profit from our **new lunch boxes**, in order to be on the safe side, while exploring the Engadin.
- **We ask guests who have booked without half board to inform us as soon as possible if they want to have dinner in the hotel.**

Wellness area incl. swimming pool

- The minimum distance and the mask requirement must also be observed for the deckchairs
- Please change in the room. Bathrobe, slippers and towel are in the room.
- **8 People** - In the swimming pool (7am-8pm) and also by the deckchairs:
6 People - In the wellness area. Only one guest group and max. 2 people per cabin
wellness opening hours from 2pm to 8pm

(More details regarding your arrival, stay and departure on page 2.)

Mouth and nose protection

Everyone is required to wear mouth and nose protection throughout the hotel. Except in your room and when you are sitting in the restaurant. The mask requirement also applies in the swimming pool and wellness area, unless you are swimming or in a sauna cabin. Children under the age of 12 and people with a doctor's certificate are exempt from the mask requirement.

Check-in

On arrival you will receive an envelope and explain where your room and possibly the parking space is. There is a pen in the envelope that you will keep throughout your stay, as well as your room card (s). Cards and pen have been disinfected. With the pen you can sign your bills in the restaurant.

Please fill out the enclosed registration form and bring it back to reception on the day of arrival.

At the hotel

Whenever possible, please call us directly from your room # 9.

Your room

Was cleaned especially thoroughly before arrival

Minibar is only filled on request

Do you need daily cleaning of your room? For every day you cancel room service on the day of arrival, we will credit you with CHF 5 per room. Let us know when you arrive on which days you DO NOT need any cleaning service.

Culinary

Our tables are 1.5 meters apart or have a protecting wall.

At the breakfast buffet, all drinks and meals are given to you by the staff.

We ask guests who have booked without half board to inform us as soon as possible if they want to have dinner in the hotel.

Benefit from our **new lunch boxes** to be on the safe side. The restaurants must adhere to all existing rules and nobody will guarantee that you will get a table when you come. Take your lunch with you on the go and order the evening before in the restaurant or at the reception or by phone # 9 a.m. to 8 p.m.

New, there are sizes M and L and the vegans, the classic, the gourmet and the Engadine (lunch box).

Wellness area incl. Swimming pool

If possible, change clothes in the room. Bathrobe, slippers and towel are in the room. The minimum distance of 1.5 meters per guest group and the mask requirement must also be observed for the deckchairs. The regular opening times remain from 7 a.m. to 8 p.m. 2 p.m. - 8 p.m. sauna area. There are laminated numbers only for the sauna area. Please take this with you, if there are no more, the maximum number of our guests is already relaxing. Please, you are not more than 2 people at the same time in the saunas or steam bath. We do not have a lifeguard or inspector, please support us and follow the guidelines.

We ask all guests to adhere to our adapted house rules in the interest of the common good. These are adjusted if necessary and are always in line with the requirements of the canton, the federal government and the industry association. Our staff is trained on all the specified points in terms of hygiene, distance and other guidelines.



Your Cyrill Bannwart & Ralph Münch